Take the Hassle Out of Interrupted Connections with Resumable Uploads

User Story

As a user, I want to upload large files quickly via a browser without interrupting or failing uploads.

Benefits of Resumable Uploads

Many file-sharing platforms require the installation of plug-ins from outside providers to enable the resumption of uploads. FileCloud now has this capability **fully integrated** into its platform.

This feature, which is new to FileCloud 22.1, represents content collaboration at its most flexible. It is invaluable to those handling large files in low-connectivity environments.

If you lose your connection during a critical upload, it can be frustrating to have to re-upload a massive file from scratch. With Resumable Uploads, the FileCloud browser can save any progress already made if connectivity is interrupted.

This allows you to continue with large uploads once your connection has been restored, with **no loss of progress** previously made. You can also monitor the progress of your upload in the FileCloud browser.

How do Resumable Uploads Work?

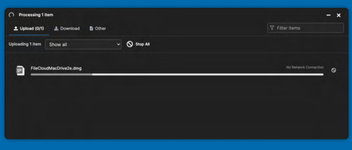
Previously, even a brief loss of connectivity could result in a failed upload and the need to start again. For many users dealing with large files, this could cause frustration.

Now we can ensure that an interrupted connection results in **only an interrupted upload, not a failed one.** Once your connection is restored, your upload continues from where it left off, rather than from square one.

Resumable uploads work by uploading files in **20MB chunks**. This means that a maximum of only 20MB of data can be lost if a connection is interrupted. Previously uploaded data chunks are preserved, saving you time and bandwidth.

No Limit on File Size

The feature has been tested successfully on files as large as 550GB. Assuming you have sufficient server storage, uploads of files containing many terabytes of data can be resumed after an interruption. **There is no real limit on the file sizes you can apply to resumable uploads.**



If the FileCloud browser is refreshed after an interruption, you simply drop your file into the FileCloud browser again at the same location.

However, all progress made before the interruption is retained and the upload starts from its previous position. You are not required to install FileCloud Sync or FileCloud Drive clients to avail of this feature: your upload is handled independently by the browser. Your progress is retained and visible to you in the browser, as shown below.

Notable Use Cases

Resumable Uploads can benefit many enterprises, including:

Energy companies, particularly oil and gas, which require the analysis and storage of complex seismic data and massive CAD files, often in inhospitable locations with unreliable connectivity.

All organizations in which large files must routinely be shared, such as large volumes of photos, CAD, or video files.

Companies with remote, multinational workforces, occasionally affected by connectivity issues or outages.

Gartner peerinsights customers' choice 2018

Gartner peerinsights customers' choice 2019

Gartner peerinsights customers' choice 2020

Gartner peerinsights customers' choice 2021

"FileCloud provides an easy-to-use interface and the ability to share large files with anyone, anywhere in the world. Upload and download speeds seem to be pretty good and we haven't had any complaints from vendors when downloading files 100+ MB to even GB."

- Creative Director

"FileCloud simplified cloud content collaborations and helped with sharing large files seamlessly. "

- System Engineer

Explore FileCloud's powerful capabilities by scheduling a call with our Sales team!

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