



State Government Entity Achieves Effortless Collaboration with FileCloud, Hosted on AWS Infrastructure

case study

Requirement for Simplified File Sharing & Storage

Our client is a regulatory agency in the United States, with multiple responsibilities for safeguarding citizen health and safety. These include licensing and certifying healthcare providers and suppliers of healthcare products; food outlets, such as restaurants and grocery stores; and paid accommodation providers. The state government agency is also responsible for conducting inquiries and holding case hearings.

Managing these responsibilities requires a high level of secure file collaboration, and our client needed a secure hosting platform, without any major maintenance burdens. They also wished to enable faster deployments, as well as access to existing solutions that were used to help with disaster recovery, backups, and other software requirements. Another major priority was the need to facilitate remote access to files without compromising data security.

High Availability, Low Hassle

Our client also sought a high-availability hosting platform that eliminated the need to manage hardware infrastructure and the major issues that can arise from this, such as hardware failures. Their preferred option was for IT staff to facilitate employee access to applications and services at any time, from any location, providing smooth, uninterrupted user experience.

Security in relation to the hosting platform was also a major priority. Firewalls, intrusion detection systems, and encryption protocols were non-negotiable to protect often highly sensitive information and maintain the trust of the millions of citizens served by the agency.



Ready-Made Infrastructure with Easy Scalability

Another reason the agency wanted a high-availability hosting platform was to allow fast provisioning of resources for software deployment. Enabled by standardized, optimized infrastructure templates, they knew this would allow them to respond to demands and implement updates.

An established hosting platform would provide ready-made solutions to important operational challenges, reducing time spent on infrastructure and costs.

These advantages included disaster recovery mechanisms, backup systems, monitoring, and scalability.

The advantages of scalability, as the agency's IT staff saw it, included the easy allocation of additional resources like computing power, storage, and network bandwidth, allowing them to seamlessly administer traffic increases.



Why FileCloud on AWS Infrastructure?

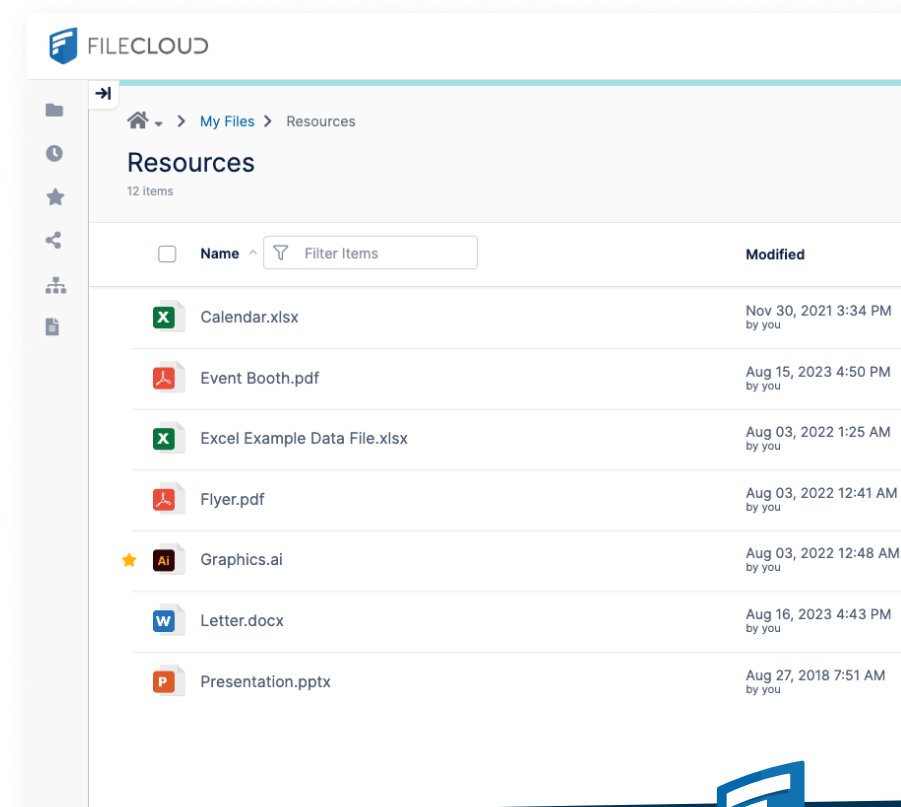
On investigating their options, the agency realized FileCloud could be relied on to provide users with access to critical files at any given time, regardless of the location of staff. They also knew that FileCloud would enable users to collaborate seamlessly, yet securely, on their own files, as well as shared network files, without the technical complications often associated with a VPN.

Powerful Encryption

Robust encryption protocols, protecting data at rest and in transit, were another major reason for choosing FileCloud. Its strong data governance capabilities, such as granular file and folder permissions, helped to ensure that only authorized users could access files, reducing risk.

Simple & Intuitive UI

FileCloud also offers an elegant, easily navigable UI, allowing personnel to search for files and organize documents seamlessly. Once FileCloud was deployed, agency staff could quickly achieve fluency with the interface and reap the benefits of its various inbuilt features.



Flexibility

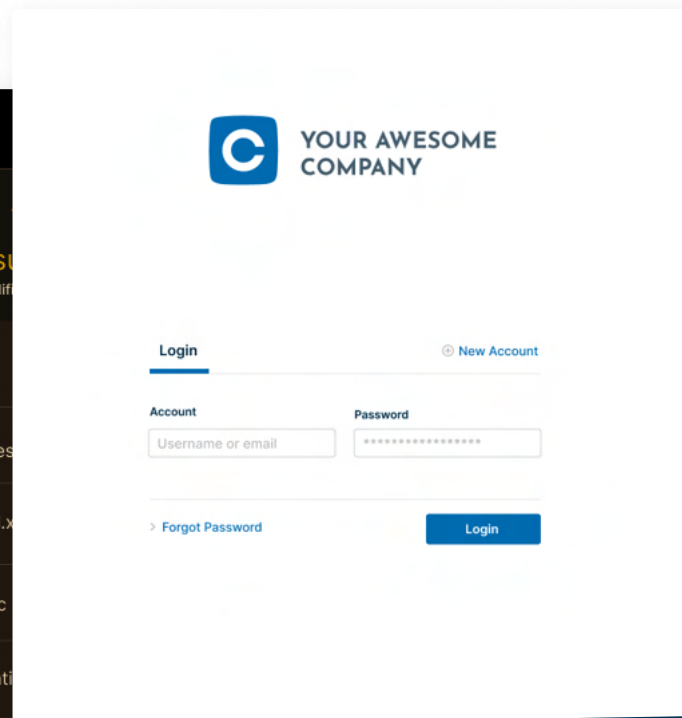
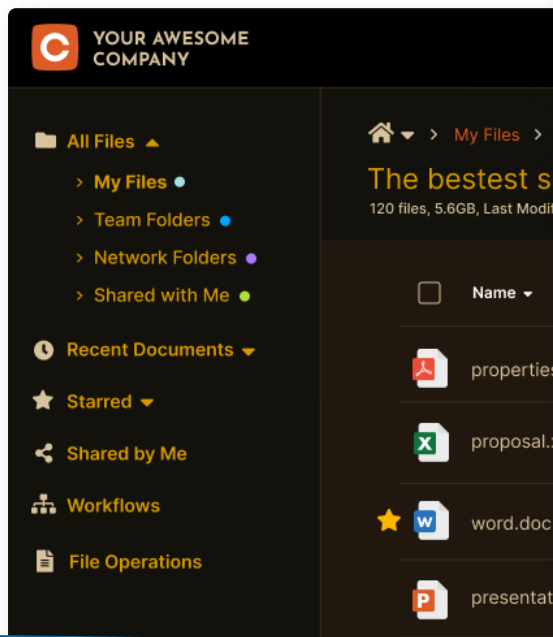
The agency found that FileCloud could accommodate changing file storage needs, allowing for quick scaling of storage capacity for an often rapidly expanding user base.

Customization

FileCloud's customization options also meant that the agency could collaborate within and outside the organization using their own brand identity for consistency, familiarity, and citizen trust. Logos, brand colors, domains, user portals, and terms of service could be easily and cohesively displayed across devices for enhanced recognizability.

Enhanced Infrastructure Operation

The agency also wanted to avoid the obligations of running a hardware infrastructure. They wished for faster deployments and access to solutions that would help them to easily manage necessary areas of infrastructure operation. They realized that running FileCloud on AWS Infrastructure was the ideal solution.



The Outcome: Versatile, Scalable File Collaboration and Syncing

Once the agency staff adopted FileCloud on AWS, they found they could operate efficiently from anywhere without a VPN using FileCloud's sync client and drive app. They also use inbuilt FileCloud collaboration features to share files outside the organization and receive files from external sources.

Staff collaborating across devices on important projects no longer need to worry about working with outdated file versions when they are conducting inspections off site. FileCloud's automatic synchronization capabilities mean that any updates are immediately reflected across all users and devices. Those working daily to safeguard citizens' health and safety can be certain that the latest data is always at their disposal.



FileCloud's file-sharing functionality enhances efficiencies, empowering staff and sometimes citizens to collaborate remotely. They can navigate files in a familiar file explorer UI, performing tasks like mounting network drives in the same way they have always done.

FileCloud also provides a range of collaboration features that have empowered staff to share files or folders without risk of leakage. These include controlled access and granular file and folder permissions, allowing teams to provide real-time feedback on documents. This has helped to refine workflows.

In addition to sharing content, staff can securely receive content from stakeholders outside their organization. FileCloud functionality has helped to streamline this process, centralizing content acquisition into one platform.



Summary: Simple Implementation, Increased Efficiencies

- Agency staff can rely on FileCloud to sync files across devices, knowing that they are always working with the latest versions.
- FileCloud on AWS allows for seamless file access and management.
- With AWS Infrastructure running FileCloud, the agency's IT staff do not need to deal with arduous hardware maintenance and administration demands.
- Personnel can now focus on core regulatory functions without the need to spend time and resources maintaining servers, storage systems, and network infrastructure.



To read more about how FileCloud can secure your information and support collaboration, visit www.filecloud.com/enterprise-file-sharing

Try FileCloud Now

FileCloud's extensive functionality, ease of use, affordability, and world-class support make it the solution for file share, sync, and mobile access already adopted by enterprises and organizations around the world.

Take advantage of [FileCloud's free trial \(15-day online or 30-day server\)](#) and see how FileCloud can help your organization thrive by supercharging content collaboration and processes.

REGISTER NOW

FOR A FREE 15/30 DAY TRIAL,
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GET A DEMO

COMPLETELY FREE,
NO STRINGS ATTACHED



About Us

A privately held software company, headquartered in Austin, Texas, USA, FileCloud is helping organizations thrive by providing hyper-secure content collaboration and processes solutions. FileCloud is used by millions of customers around the world, ranging from individuals to Global 1000 enterprises, educational institutions, government organizations, manufacturing companies, managed service providers and more.



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