

FileCloud: Comprehensive File Sync and Sharing Solution for Service Providers

Empower clients with secure content access and collaborate inside and outside the corporate network



FileCloud is a hyper-secure Enterprise File Sync and Share (EFSS) solution that enables service providers to extend their portfolio with a range of modular content governance, security, and collaboration offerings for their customers.

With flexible infrastructure, licensing, and customization options, service providers can leverage FileCloud to meet a diverse set of client requirements while creating additional revenue streams that are profitable from day 1.

Service Providers & FileCloud: Key Benefits

Flexible Infrastructure

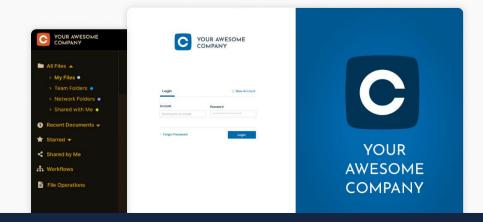
One key benefit of FileCloud is its ability to be wholly deployed in a service provider-managed private cloud ecosystem in both Windows and Linux environments. For service providers that are partners and resellers of hyperscale public cloud services, AWS, Azure and Oracle cloud are also supported options.

Additionally, FileCloud provides custom options where the environment and infrastructure can be hosted or managed on your behalf.



Pricing & Licensing Options

FileCloud's licensing drives ARPU and provides a low-risk path to profitable value-added services. Annual and monthly subscription options are available to support both predictable and variable business models, while limiting up-front investment requirements. This flexibility facilitates revenue expansion beyond traditional margin-based services.



Robust Customization

FileCloud's customization capabilities enable service providers to deliver an EFSS offering with their own branded look and feel. In addition to full web UI customization, both desktop and mobile client interface customization is available to provide a unified experience that promotes brand awareness.



FileCloud Fits Diverse Service Provider Portfolios

Use Case	FileCloud Solution
Remote VPN-less client access	User/client portal access , accessible via desktop, web browser, or mobile app. Streamlined user account setup via AD/LDAP integration . Identity authentication via SSO and 2FA
A O Internal Content Collaboration	Team Folders for collaborative virtual workspaces. User-based sharing to other users/groups with granular access permissions .
Secure External File Sharing	Unlimited external accounts for limited access to FileCloud environment (no added license cost). Digital Rights Management enables control over shared data beyond the FileCloud environment.
File Workflow Automation	Built-in admin and user workflows automate file management processes.
Storage Access Consolidation	Configure FileCloud as an EFSS overlay to bring together on-prem and cloud storage: HDD, NAS Drive, CIFS, NFS Network Shares, Amazon S3, Azure Blob, Google Cloud, etc.
Content Classification & Compliance	Built-in compliance support through the Compliance Center : GDPR, HIPAA, ITAR, NIST 800-171, KSA PDPL. Compliance tools and settings to support requirements for: CMMC, CJIS, FINRA, Sarbanes-Oxley, DORA, etc.
Internal Discovery Search, Hold, & Archival	Data visibility with built-in and custom metadata sets ("confidential", "PII," "PHI"). Content search (full text and OCR). Hierarchical retention policies (Admin, Legal Hold, Retention, & Archival)
Business Continuity	Automated device and data backups . Replication of data from one site to another with FileCloud ServerLink . Synchronization of data to local file server with FileCloud ServerSync .