

20.1 How Network Folder Offline Access Works

Unlike My Files and other folders which are automatically synced, offline Network Folders are synced on a schedule or manually.

	Managed Folders (My Files or Team Folders)	Offline Network Folders
Local Change Detection	Immediate: When Local File Changes	On a specific schedule or manually
Remote Change Detection	Change detection of remote files is efficient	Change detection of remote files is less efficient than with automatically synced folders

FAQ's

If a file is changed locally and also modified remotely, when the system is refreshed, the file is marked as "Conflicted" and is not uploaded to the server. The user must manually resolve the conflict.

Network Folder files may be synced offline by the sync app, similar to the way "My Files" are synced, but there are some fundamental differences. Network Folders live outside FileCloud and can be **modified and changed** outside of FileCloud (via the LAN for example). As a result, FileCloud sync does not know which files have been changed automatically. Therefore it has to scan for changes and download the changed files locally.

To reduce the potential server load when working with lots of network files, the offline sync works at regular intervals instead of real-time. Depending on how your administrator has configured syncing, you may not be able to make changes to Network Folders with offline access. If this is the case, if you attempt to make changes, you will see the message:

"Centralized Configuration is being applied. Settings cannot be changed. Please contact your administrator for assistance."

If you are an administrator, you can control how the Sync app interacts with the FileCloud Server. See [Device Configuration XML For Sync](#) for more information.