

20.1 Configure DocIQ for Sync






DocIQ gets all configuration information from FileCloud Sync and Drive.

For example, when a file is opened from Sync, DocIQ will know which FileCloud account you are using.

- This allows DocIQ to show you information about the file that is uploaded to the FileCloud Server site in the Office application.

There are a few properties that can be configured in Sync and Drive for DocIQ:

Option	Description	How to Configure
 Enable or Disable DocIQ Integration	<p>This option removes the DocIQ panel that is shown in a Microsoft Office application after DocIQ is installed and enabled.</p> <p>This option is useful if you only need to disable DocIQ for a short time while troubleshooting computer issues.</p> <p>This option does not permanently remove DocIQ. To remove DocIQ, you have the following options:</p> <ul style="list-style-type: none">• uninstall Sync or Drive• use the Windows Programs Control Panel to remove DocIQ	<ol style="list-style-type: none">1. In the <i>System Tray</i>, right-click on the <i>FileCloud Sync icon</i>, and then select <i>Settings</i>.2. Under <i>Other Settings</i>, click <i>Edit</i>.3. Select the <i>Advanced</i> tab.4. To disable DocIQ, select <i>Disable DocIQ integration</i>.5. To enable DocIQ, select <i>Disable DocIQ integration</i> again to clear the check mark. <p>This configuration can be set in the admin portal (via centralized device configuration) using the following command:</p> <pre><cloudsync> <officehelperdisabled>0</officehelperdisabled> </cloudsync></pre> <p>Setting this value to 0 will enable DocIQ automatically, and setting it to 1 will disable DocIQ automatically.</p>
 Automatically enable Lock on file open	<p>This creates the following scenario:</p> <ul style="list-style-type: none">• When a supported file from Sync or Drive is opened• DocIQ will automatically attempt to lock the file, with read allowed status.	<ol style="list-style-type: none">1. In the <i>System Tray</i>, right-click on the <i>FileCloud Sync icon</i>, and then select <i>Settings</i>.2. Under <i>Other Settings</i>, click <i>Edit</i>.3. Select the <i>Advanced</i> tab.4. Select <i>Lock Automatically on edit</i>. <p>This configuration can be set in the admin portal (via centralized device configuration) using the following command:</p> <pre><cloudsync> <officehelperlockonedit>1</officehelperlockonedit> </cloudsync></pre> <p>Setting this value to 1 will enable locking automatically, and setting it to 0 will disable locking automatically.</p>
 Mute all notifications in DocIQ	<p>When other users access a file you have open, DocIQ will display notifications in the DocIQ panel.</p> <p>Select this option when you do not want to see notifications.</p>	<ol style="list-style-type: none">1. In the <i>System Tray</i>, right-click on the <i>FileCloud Sync icon</i>, and then select <i>Settings</i>.2. Under <i>Other Settings</i>, click <i>Edit</i>.3. Select the <i>Advanced</i> tab.4. Select <i>Mute All Notifications</i>.