

Exclude Folder Paths from Indexing

As an administrator, you may see errors when FileCloud Helper Service indexes Network Folders.

- FileCloud Server may return exceptions instead of skipping folders during real-time indexing of Network folders for the specific paths.
- The best way to tell Helper Service that you want to ignore some folders when indexing is to add regexes (regular expressions) paths to the folders.

To exclude files or folders from indexing:

1. Open the following file for editing

```
realtimeconfig.ini
```

2. Add the following line, replacing REGEX with a path to the files or folders that you want to skip during indexing of Network Folders.

```
skipregex=REGEX
```

For example:

The following line tells the Helper Service to ignore files and folders in all Network Folders starting with archive or tempStore.

```
skipregex=^(archive|tempStore)
```

This regular expression skips the following files and folders:

```
/EXTERNAL/projects/tempStore/*  
/EXTERNAL/customers/archive/*  
/EXTERNAL/teamShare/archive_list.txt
```