

FileCloud Error Codes Glossary

Whenever FileCloud encounters an error it records the issue in the log files with an error code.

i Error codes are recorded with a prefix of **CLFC** and a series of **5-digit numbers**

For example: **CLFC-012345**

You can use the error code to understand:

- what went wrong
- what the possible cause may be
- suggested steps to resolve it

Sometimes, one issue can cause one or more error codes to be reported in the log file.

In this scenario, you will see errors in the following formats:

CLFC-xxxxx	5 digits represent a single error
CLFC-xxxxx-xxxxx	10 digits represent an issue with two errors
CLFC-xxxxx-xxxxx-xxxxx	15 digits represent an issue with three errors

Therefore, to resolve the problem you should address each error code.



FileCloud Server

Error codes starting from 00000 and up to 09999.

For specific information on an error, select the range that your error code belongs to in the list.

- 00000 - 00999 : [Generic Errors](#)
- 01000 - 01199 : [Mongo DB Errors](#)
- 01200- 01399 : [SSL Errors](#)
- 01400 - 01599 : [File System Errors](#)
- 01600 - 01799 : [External Storage Errors](#)
- 01800 - 01999 : [Local Storage Errors](#)
- 02000 - 02199 : [PDF Errors](#)
- 02200 - 02399 : [Geo IP Errors](#)
- 02400 - 02599 : [Cron Errors](#)
- 02600 - 02799 : [Shortcuts Errors](#)
- 02800 - 02999 : [Short URL Errors](#)
- 03000 - 03199 : [Background Errors](#)
- 03200 - 03399 : [SOLR Errors](#)
- 03400 - 03599 : [Notification Stream Errors](#)
- 03600 - 03799 : [Active Directory Errors](#)
- 03800 - 03999 : [LDAP Errors](#)
- 04000 - 04199 : [Workflow Errors](#)
- 04200 - 04399 : [License Manager Errors](#)
- 04400 - 04599 : [NTFS Errors](#)
- 04600 - 04799 : [CURL Errors](#)
- 04800 - 04999 : [Metadata Errors](#)
- 05000 - 05199 : [WOPI Errors](#)
- 05200 - 05399 : [Locks Errors](#)
- 05400 - 05599 : [Reports Errors](#)
- 05600 - 05799 : [RMC Errors](#)
- 05800 - 05999 : [Office Online Errors](#)
- 06000 - 06199 : [Journal Errors](#)
- 06200 - 06399 : [Admin Manager Errors](#)



FileCloud Online



FileCloud ServerSync

50000 to 59999



FileCloud Sync

 <p>FileCloud on Mobile Apps</p>	<p>30000 to 39999 iOS 40000 to 49999 Android</p>
 <p>FileCloud Drive</p>	<p>90000 to 99999</p>
 <p>Microsoft Add-ins</p>	<p>Outlook addin 70000 to 79999 Office addin 80000 to 89999</p>
 <p>FileCloud Browser Extensions</p>	